	After revision	Before revision
1.	Keio Plaza Hotel Chain	1. Keio Plaza Hotel Chain
	The Keio Plaza Hotel Chain is the collective name for Keio Plaza Hotel (Shinjuku), Keio Plaza Hotel Hachioji, which are	The Keio Plaza Hotel Chain is the collective name for Keio I
	operated by Keio Plaza Hotel Co., Ltd., and Keio Plaza Hotel Sapporo, which is operated by Keio Plaza Hotel Sapporo Co.,	which are operated by Keio Plaza Hotel Co., Ltd., and Keio Pl
	Ltd. (the Keio Plaza Hotel Chain is hereinafter referred to as the "Hotel").	Hotel Sapporo Co., Ltd. (the Keio Plaza Hotel Chain is herein
2.	Members	2. Members
	An Executive card member (the "Member") means an individual who has, upon approving these Executive Card	An Executive card member (the "Member") means an individ
	Membership Terms and Conditions set forth by the Hotel (these "Terms and Conditions") and the Plaza THANKS Program	Membership Terms and Conditions set forth by the Hotel (thi
	Terms and Conditions (the "Plaza THANKS Program") that is separately provided, filled in the required matters in the	Program that is separately provided, filled in the required
	designated application form and applied for enrollment, and who the Hotel recognizes to be qualified and approves the	applied for enrollment, and who the Hotel recognizes to be
	enrollment of and to whom an Executive Membership Card (the "Membership Card") with membership number is issued.	whom an Executive Membership Card (the "Membership Ca
3.	Membership Qualifications	3. Membership Qualifications
	A Member is a person who meets all of the below conditions:	A Member is a person who meets all of the below conditions
	(i) An individual person (corporations and groups are not allowed);	(1) An individual person (corporations and groups are not a
	(ii) A person who has an address;	(2) A person who has an address;
	(iii) A person who is 18 years or older; provided, however, that even if a person is under 18 years old, the condition of	(3) A person who is 18 years or older; provided, however,
	this item shall be satisfied by notifying upon the application of enrollment that a parent or guardian has given	condition of this item shall be satisfied by notifying up
	consent; and	guardian has given consent; and
	(iv) A person who uses the Hotel by complying with the various terms of use and provisions separately set forth by the	(4) A person who uses the Hotel by complying with the varie
	Hotel.	by the Hotel.
4.	Issuance of the Membership Card	4. Issuance of the Membership Card
	(1) Only one (1) plastic Membership Card will be issued for one (1) Member (the "Plastic Card") and one digital	(1) Only one (1) Membership Card will be issued for one
	membership card (the "Digital Card") will be issued for one (1) Member upon request to be displayed on "My	Membership Card with credit card function will be addi
	Page," where members can log in by setting their e-mail address and password; provided, however that a separate	
	Membership Card with credit card function will be additionally issued if the Member requests such card.	
	(2) The Plastic Card and the Digital Card will have the same membership number.	
	(3) A Membership Card with credit card function can only be issued to those who have an address in Japan.	(2) A Membership Card with credit card function can only b
	Enrollment in a Membership Card with a credit card function shall be subject to the terms and conditions of the	
	credit card company.	
	(4) Upon issuance of a Plastic Card, the Member shall promptly sign the signature line on the back of the card.	
	(5) The Member shall manage and use the Membership Card with the due care of a prudent manager.	(3) The Member shall manage and use the Membership Car
	(6) The Membership Card may only be used by the Member. Please present the Membership Card every time when	(4) The Membership Card may only be used by the Member
	using the Hotel at the time of payment. The Membership Card may not be transferred or loaned to a third party.	when using the Hotel. The Membership Card may not b
	(7) The Member shall be responsible for any damage or other disadvantage caused by a third party using their	(5) Damages and other losses that arise due to the Member
	Membership Card in violation of the preceding two clauses.	using the Membership Card will be borne by the Membe
5.	Enrollment Fee and Annual Membership Fee	6. Enrollment Fee, Annual Membership Fee
	(1) There is no enrollment fee or annual membership fee.	(1) There is no enrollment fee or annual membership fee.
	(2) If a Membership Card with credit card function is issued, please pay the credit card's enrollment fee and annual fee	(2) If a Membership Card with credit card function is issue
	to the credit card company according to the terms and conditions of the credit card company.	under the provisions of the credit card company will be
6.	Provision of Plaza THANKS Program	9. Provision of Plaza THANKS Program

### ion

o Plaza Hotel (Shinjuku), Keio Plaza Hotel Hachioji, Plaza Hotel Sapporo, which is operated by Keio Plaza einafter referred to as the "Hotel").

idual who has, upon approving these Executive Card his "Terms and Conditions") and the Plaza THANKS ed matters in the designated application form and be qualified and approves the enrollment of and to Card") is issued.

ns: t allowed);

er, that even if a person is under 18 years old, the appn the application of enrollment that a parent or

rious terms of use and provisions separately set forth

ne (1) Member; provided, however that a separate ditionally issued if the Member requests such card.

v be issued to those who have an address in Japan.

Card with the due care of a prudent manager. Der. Please present the Membership Card every time to be transferred or loaned to a third party. er violating clause (3) or clause (4) and a third party ber.

ued, payments of the enrollment fee and annual fee e made to the credit card company. In the separately provided Plaza THANKS Program, membership levels are set based on the Member's total usage amount during a one (1) year period (excluding taxes; the "Standard Amount"). Benefits and services such as the Plaza THANKS Points (the "Points") corresponding to each membership level will be provided. In addition, levels will change according to the conditions set forth in Article 7. The names of the membership levels and the Standard Amount in each membership level are as in the chart below:

Name of Membership Level and Standard Amount for Each

Membership level	Bloom	Prime	Royal	
Total usage amount in		100,000 year to 200,000		
a one-year period	Less than 100,000 yen	Less than 100,000 yen	100,000 yen to 299,999	300,000 yen or more
(excluding taxes)*		yen		

\*If the amount spent excluding taxes is less than 100 yen, the amount used will not be added to the total usage.

#### 7. **Application and Period of Membership Level**

(1) The Bloom level will apply to the Member upon enrollment.

- (2) The month in which the Hotel accepts the enrollment will be the starting month of the term, and the applicable membership level will be decided with the total usage amount in a one-year period (excluding taxes) from such starting month of the term. The applicable membership level will be similarly decided from the second year of enrollment with the total usage amount in a one-year period (excluding taxes). Furthermore, the total usage amounts will be respectively totaled for each membership number.
- (3) If the total usage amount (excluding taxes) meets the Standard Amount of the higher membership level during the term in the preceding clause, the higher membership level will be applied from the following month thereafter. The applicable period of this membership level will be a three (3) year period added to the period from the month that the higher membership level was applied until the month prior to the initial starting month of the term (if the Standard Amount is met in the 12th month from the starting month of the term of that year, the period will be three (3) years).
- (4) If the total usage amount (excluding taxes) of the one (1) year period of each year meets the Standard Amount of that membership level one or more times during the applicable period of the membership level in the preceding clause, that membership level will be applied after the end of such period of the membership level for a period of three (3) years. Furthermore, if the Standard Amount of that membership level is not met for three (3) consecutive years, the membership level will be changed based on the Standard Amount after the end of the applicable period of the membership level.
- (5) The payment amount excluding taxes using the prescribed payment method stipulated by the Hotel, such as cash or credit card, etc. (the "prescribed payment method"), will be added to the total usage amount. Furthermore, any usage that is treated as an advance payment will be added after the Hotel performs the service.
- (6) The total usage amount for one (1) payment will be added to the one (1) Membership Card presented.
- (7) The following uses will not be added to the total usage amount:
  - The part of the amount appropriated for payment with Points;
  - The part of the amount to which discounts were applied;
  - · The part of the payment by various complimentary tickets such as meal tickets and accommodation tickets and tickets exchanged for Points;
  - Fees other than guest room rates such as various taxes (consumption tax, accommodation tax, etc.), refrigerator and mini bar fees during the use of guest rooms, telephone and fax transmission costs, and laundry fees; fees ancillary to club lounge SKY PLAZA IBASHO, and parking fees, etc.

In the separately provided "Plaza THANKS Program," levels are set based on the Member's total usage amount during a one (1) year period (excluding taxes; the "Standard Amount"), and benefits and services such as the Points corresponding to each level will be provided. In addition, levels will change according to the conditions set forth in Article 10. The names of the levels and the Standard Amount in each level are as in the chart below:

Name of Level	Bloom	Prime	Royal
Total usage amount	Less than	100.000 yer	200.000 year
in a one-year period		100,000 yen	300,000 yen
(excluding taxes)	100,000 yen	or more	or more

## 10. Application and Period of Member Level

- (1) The Bloom level will apply to the Member upon enrollment.
- (2) The month in which the Hotel accepts the enrollment will be the starting month of the term, and the applicable Member level will be decided with the total usage amount in a one-year period (excluding taxes) from such starting month of the term. The applicable Member level will be similarly decided from the second year of enrollment with the total usage amount in a one-year period. Furthermore, if the Member has multiple Membership Cards, the amounts will be respectively totaled for each card.
- (3) If the total usage amount (excluding taxes) meets the Standard Amount of the higher level during the term in the preceding clause, the higher level will be applied from the following month thereafter. The applicable period of this level will be the period of a three (3) year period added to the period from the month that the higher level was applied until the month prior to the initial starting month of the term (if the Standard Amount is met in the twelfth month from the starting month of the term of that year, the period will be three (3) years).
- (4) If the total usage amount (excluding taxes) of the one (1) year period of each year meets the Standard Amount of that level one or more times during the applicable period of the level in the preceding clause, that level will be applied after the end of such period of the level for a period of three (3) years. Furthermore, if the Standard Amount of that level is not met for three (3) consecutive years, the level will be changed based on the Standard Amount after the end of the applicable period of the level.
- (5) The payment amounts by cash, credit card, Plaza Checks or gift cards will be added to the total usage amount. Furthermore, any usage that is treated as an advance payment will be added after the Hotel performs the service.
- (6) The total usage amount for one (1) payment will be added to one (1) Membership Card.
- (7) The following uses will not be added to the total usage amount:
  - The part of the amount appropriated for payment with Points;
  - The part of the amount to which discounts were applied;
  - · The part of the payment by various complimentary tickets such as meal tickets and accommodation tickets and tickets exchanged for Points;
  - Fees other than guest room rates such as various taxes (consumption tax, accommodation tax, etc.), refrigerator and mini bar fees during the use of guest rooms, telephone and fax transmission costs, and laundry fees;

	• Payments made by a third-party for accommodation of said third party as a result of the Member's referral.	• The part used via an agency or other online reservatio
	• The part used via an agency or other online reservation site, etc.;	• The payment price of various use coupons, cancellat
	• The payment price of various use coupons, cancellation charges, and the part used for products and facilities	facilities (tenants, etc.) that are partially excluded suc
	(tenants, etc.) that are partially excluded such as special event products;	• Items that the Hotel temporarily pays in advance for s
	• Items that the Hotel temporarily pays in advance for such as deliveries and taxis; and	• Other items that the Hotel separately determines to b
	• Other items that the Hotel separately determines to be excluded.	
8.	Payment Method when Using the Hotel	7. Payment Method
	(1) Please pay by the prescribed payment method when making payments at the Hotel or participating tenants of the	(1) Please pay by cash or credit card when making payment
	Plaza THANKS Program.	THANKS Program."
	(2) No sales on credit may be made by the Membership Card without a credit card function.	(2) No sales on credit may be made by the Membership Car
9.	Member Benefits	8. Member Benefits
	(1) The Member can receive privileges such as Point accumulation and usage under the Plaza THANKS Program and	(1) The member can receive benefits such as the use of a
	preferential rates at accommodation, restaurants, etc. by presenting their Membership Card. For details of the	Points and Member preferential rates through the "Pl
	benefits, please refer to the Hotel's website.	website for details of the benefits.
	<ul><li>(2) Please present your Membership Card at the time of payment. If the Membership Card is not presented or if the</li></ul>	<ul><li>(2) The Member can receive various benefits such as added</li></ul>
	(2) Heuse present your memoership card at the time of payment. If the memoership card is not presented of it the Membership Card is presented after payment, the various benefits (including usage and accumulation of Points)	when the Member purchases subject products or uses se
	cannot be received retroactively.	when the member parenases subject products of uses so
	(3) If a third party uses the Hotel as a result of a referral by the Member, the Member will not be credited with any	(3) If the Membership Card is not presented or if the Member
	accumulated amount of usage or Points for the charges paid by the third party. However, if there is a preferential	benefits (including added Points) cannot be received ret
		benefits (including added Foints) cannot be received ret
10	rate for the Members for lodging, the third party may be entitled to receive this rate.	
10.	Use of Digital Card	
	Use of the Digital Card shall be governed in accordance with the My Page Terms of Use separately stipulated by the	
	Hotel, in addition to these Terms and Conditions.	
11.	Presentation of Membership Card	
	The Hotel and participating tenants of the Plaza THANKS Program may require the presentation of the Membership Card in	
	cases other than those described in Article 4 (6), Article 7 (6), and Article 9 (2), and the Member shall comply with such	
	requests.	
12.	Notification of Changes	11. Notification of Change
	If a change arises to the Members's information notified at the time of registration for membership, the Member shall give	If a change arises to the information notified of at the time
	notification of such change to Member Relations, which is provided in Article 21, or from My Page, without delay. The	give notification of such change to Member Relations, which
	Hotel and the Plaza THANKS Program participating tenants shall not be liable if benefits or services such as the Points are	and the "Plaza THANKS Program" tenants participating
	not provided due to there being no notification of such changes. Furthermore, changes regarding the Membership Card with	services such as the Points are not provided due to there bein
	credit card function shall be pursuant to the change procedures under the terms of use of the credit card company.	the Membership Card with credit card function shall be pur
13.	Lost or Stolen Membership Card and Reissuance	use of the credit card company.5.Lost or Stolen Membership Card and Reissuance
	(1) If the Membership Card is lost, stolen, or its information leaked etc., please immediately contact Member	If the Membership Card is lost or stolen, etc., please immedi
	Relations, which is provided in Article 21, of that effect. In principle, the Hotel will not reissue a Plastic Card. It	in Article 19, of that effect. Upon a hearing of the circumsta
	will only change the Member's membership number.	will be reissued only if the Hotel determines it as appropri
	(2) Only in the event that the Plastic Card becomes unusable due to magnetic defects, etc., the hotel will reissue a new	"Points") at the time the reissuance procedures are taken w
	card in exchange for said card upon notification by the Member.	
	(3) All Points held at the time the membership number change procedure will be carried over.	
	<ul><li>(4) Re-issuance of the Membership Card with credit card function shall be subject to the terms and conditions of the</li></ul>	
	(2) The transfer of the free terms of the other of the fraction of the other of the other of the	<u> </u>

tion site, etc.; ation charges, and the part used for products and uch as special event products; r such as deliveries and taxis; and be excluded.

nts at the Hotel or participating tenants of the "Plaza

ard without credit card function.

<sup>2</sup> accommodations, restaurants, etc. with the added Plaza THANKS Program." Please review the Hotel

ed Points and Member preferential rates, etc. such as s services by presenting the Membership Card.

bership Card is presented after payment, the various etroactively.

ne of registration for membership, the Member shall ich is provided in Article 19, without delay. The Hotel ng in the Program shall not be liable if benefits or eing no notification. Furthermore, changes regarding pursuant to the change procedures under the terms of

ediately contact Member Relations, which is provided tances, etc. of the loss or theft, the Membership Card priate. Furthermore, the Plaza THANKS Points (the will be carried over.

	credit card company.	
14.	Withdrawal	12. Withdrawal
	<ol> <li>If the Member wishes to withdraw, the Member may withdraw by notifying Member Relations, which is provided in Article 21. Furthermore, if the Membership Card has a credit card function, withdrawal shall be according to the terms and conditions of the credit card company.</li> <li>If the Member is unable to give a notification of withdrawal due to reasons beyond their control or if a situation where contact cannot be made arises, withdrawal may be accepted by a notification from a family member or a relative upon taking into consideration the circumstances and upon confirmation of the Member's information. In this instance, the Hotel will not be liable whatsoever even if a dispute arises between the Member and the family member or relative who made the notification for withdrawal. Furthermore, if the Membership Card has a credit card function, withdrawal shall be subject to the terms and conditions of the credit card company.</li> </ol>	<ul> <li>(1) If the Member wishes to withdraw, the Member may Member Relations, which is provided in Article 19. Furth function, the Member shall notify the contact separately</li> <li>(2) If the Member is unable to give a notification of withdra a situation where contact cannot be made arises, with family member or a relative upon taking into considerat will not be liable even if a dispute arises between the Me the notification for withdrawal. Furthermore, if the Mem member or relative shall directly notify the credit card or credit card company.</li> </ul>
	<ul> <li>(3) After withdrawal, the Member, the family member or the relative shall destroy the Plastic Card. Furthermore, in the case of a Membership Card with credit card function, destruction shall be subject to the terms and conditions of the credit card company.</li> <li>(4) After the completion of the withdrawal procedures, the membership level provided in Article 6 and the total usage amount provided in Article 7 will all become invalid.</li> </ul>	<ul> <li>(3) In the instances of the preceding two (2) clauses, the lidestroy the Membership Card. Furthermore, in the case withdrawal procedures under the terms of use of the cree</li> <li>(4) After the completion of the withdrawal procedures, the usage amount provided in Article 10 will all become inva</li></ul>
15.	Revocation of Membership Qualification	13. Revocation of Membership Qualification
	<ol> <li>If the Member is discovered to be an organized crime group member, an organized crime group-related group or a related party, or other anti-social forces, the membership qualification will be revoked. In addition, if it is discovered at the time of application for enrollment, enrollment will be refused.</li> <li>If the Hotel determines that there was a disqualifying act as a Member, such as an act that violates these Terms and Conditions, the various terms and conditions separately set forth by the Hotel, or public order and morality, etc., or if there was a false application at the time of application for enrollment, the membership qualification will be revoked.</li> </ol>	<ul> <li>(1) If the Member is discovered to be an organized crime group or a related party, or other anti-social forces, t addition, if it is discovered at the time of application for</li> <li>(2) If the Hotel determines that there was a disqualifying a Terms and Conditions, the various terms and conditions and morality, etc., or if there was a false application at t qualification will be revoked.</li> </ul>
16.	Loss of Membership Qualification	14. Loss of Membership Qualification
	<ol> <li>If the Member does not use the Hotel or a facility set forth in Article 3 (1) of the Plaza THANKS Program over a five (5) year period from the last day of use of the Membership Card, the membership qualification shall be forfeited on the last day of the month that the five (5) year period elapses.</li> <li>If the Member passes away, the membership qualification shall be forfeited. In this instance, a family member or relative should promptly provide notification to Member Relations, which is provided in Article 21.</li> </ol>	<ol> <li>(1) If the Member does not use the Hotel or a tenant particle from the last day of use of the Membership Card, membrand day of the month that the five (5) year period elapses.</li> <li>(2) If the Member passes away, membership qualification short relative should promptly provide notification to Membrand Provide Notification to Membrand Provide Notification (5) year period (5) ye</li></ol>
17.	Handling of Personal Information	15. Handling of Personal Information
	<ol> <li>Acquisition of personal information         The Hotel will obtain personal information of the applicants for enrollment and the Members (collectively, the             "Members, etc.") from the Members, etc. during transactions with the Hotel, including applications for enrollment (the             "Transactions"). Personal information of the Members, etc. includes the following information:             (i) Personal information such as name, etc., provided on the prescribed application forms by the Members, etc.;             (ii) Personal information with respect to usage results, etc. concerning the Transactions.         </li> </ol>	<ul> <li>(1) Acquisition of personal information The Hotel will obtain personal information of the application the "Members, etc.") from the Members, etc. during transition enrollment (the "Transactions"). Personal information information: <ul> <li>(i) Use of customer information that is necessary according to the information of the information with respect to usage results</li> <li>(2) Use of personal information</li> </ul> </li> </ul>
	<ul><li>(2) Use of personal information</li><li>Personal information will be used within the scope of the following purposes of use:</li></ul>	(2) Use of personal information Personal information will be used within the scope of th
	<ul><li>(i) Use when disclosure is required according to the provisions of the laws and regulations;</li></ul>	(i) Use of customer information that is necessary acco

y withdraw by a notification from the Member to rthermore, if the Membership Card has a credit card ely provided by the credit card company.

drawal due to reasons beyond his or her control or if thdrawal may be accepted by a notification from a ration the circumstances. In this instance, the Hotel Member and the family member or relative who made embership Card has a credit card function, the family d company by the method separately set forth by the

e Member, the family member or the relative shall ase of a Membership Card with credit card function, credit card company shall be taken.

he Member level provided in Article 9 and the total avalid.

e group member, an organized crime group-related the membership qualification will be revoked. In or enrollment, enrollment will be refused.

g act as a Member, such as an act that violates this ons separately set forth by the Hotel, or public order t the time of application for enrollment, membership

ticipating in the Program over a five (5) year period mbership qualification shall be forfeited on the last

shall be forfeited. In this instance, a family member mber Relations, which is provided in Article 19.

icants for enrollment and the Members (collectively, ansactions with the Hotel, including applications for ion of the Members, etc. includes the following

cording to the provisions of the laws and regulations; lts, etc. concerning the Transactions.

the following purposes of use: cording to the provisions of the laws and regulations;

- (ii) Use for commercial purposes, including but not limited to sending information regarding various forms of benefits, merchandise plans, and events, as well as distributing information through electronic means such as email;
- (iii) Use as statistical information to the extent individuals are not identified for usage trend surveys, new product development and customer satisfaction surveys;
- (iv) Use for the management of Member information in each Member organization and services conducted for the Member:
- (v) Use for the communication by letter, telephone or email in response to important notifications or questionnaires, etc.;
- (vi) Use for communications for information and confirmations relating to the Transactions, etc., delivery of products, payment and settlement of prices, and other related matters;
- (vii) Responses to inquiries and requests, etc.; and
- (viii)Other uses concerning the general provision of the Hotel's services.
- Provision of personal information to third parties (3)

The Hotel will provide personal information to subcontractors within the scope of the purpose of use in the preceding clause, such as for sending direct mail marketing, and within the scope of the purpose of use such as managing registration of Member-related data and providing services (Please refer to the Privacy Policy (Policy on the Protection of Personal Information) separately set forth by the Hotel for details.). In this instance, the Hotel will have the subcontractors take appropriate protective measures such as the duty of confidentiality for the personal information.

- (4) Disclosure, revision, discontinuation of use of personal information
  - (i) If there is a request from the Members, etc. or their proxy for the disclosure, revision or discontinuation of use of the personal information concerning such Members, etc., the Hotel will respond in good faith to the reasonable and necessary extent upon confirming the identity of the person making the request.
  - (ii) For details regarding procedures related to requests for disclosure (including required documents, submission methods, methods for verifying the individual's identity, handling fees, and other related information), please contact Member Relations through the Hotel's website or the contact information provided in Article 21.
- (5) Other

With regard to the handling of personal information and the distribution of the email magazine, in addition to this Article 17, personal information will be handled pursuant to the Privacy Policy (Policy on the Protection of Personal Information) and Email Magazine Terms of Use that are separately set forth by the Hotel.

# 18. Revisions to or Termination of These Terms and Conditions

- (1) The Hotel may revise or terminate these Terms and Conditions at the Hotel's discretion.
- (2) In the case where the Hotel revises or terminates these Terms and Conditions, the fact of such revision or termination, and in the case of a revision, the content of these Terms and Conditions after such revision and the date on which such revisions take effect, will be notified on the Hotel's website by one (1) month prior to the date on which the revision or termination are due to take effect.
- (3) When the Member has used the Hotel's services under these Terms and Conditions on or after the date on which the revised Terms and Conditions takes effect, the Member shall be deemed to have consented to the revisions to these Terms and Conditions.

- (ii) such as email;
- (iii) new product development and customer satisfaction surveys;
- (iv)for the Member;
- (v)questionnaires, etc.;
- (vi) Use for communications for information and confirmations relating to transactions, etc., delivery of products, payment and settlement of prices, and other related matters;
- (vii) Responses to inquiries and requests, etc.; and
- (viii) Other uses concerning the general provision of the Hotel's services.
- (3) Provision of personal information to third parties The Hotel will provide personal information to subcontractors within the scope of the purpose of use in the preceding clause, such as for sending newsletters, and within the scope of the purpose of use such as managing registration of Member-related data and providing services relating to Point services (Please refer to the privacy policy separately set forth by the Hotel for details.). In this instance, the Hotel will have the subcontractors take appropriate protective measures such as the duty of confidentiality for the personal information.
- (4) Disclosure, Revision, Discontinuation of Use of Personal Information
  - (i) If there is a request from the Members, etc. for the disclosure, revision or discontinuation of use of the etc.
  - (ii) For details regarding procedures related to requests for disclosure (including required documents, provided in Article 19.
- (5) Other

In addition to this Article 14, personal information will be handled pursuant to the privacy policy (Policy on the Protection of Personal Information) that is separately set forth by the Hotel.

16. Revisions to or Termination of this Terms and Conditions

- (1) The Hotel may revise or terminate this Terms and Conditions at the Hotel's discretion.
- (2) In the case where the Hotel revises or terminates this terms and Conditions, the fact of such revision or termination, and in the case of a revision, the content of this Terms and Conditions after such revision and the date on which such revisions take effect, will be notified on the Hotel's website by one (1) month prior to the date on which the revision or termination are due to take effect.
- (3) When the Member has used the Hotel's services under this Terms and Conditions on or after the date on which the revised Terms and Conditions takes effect, the Member shall be deemed to have consented to the revisions to this Terms and Conditions.

Use for commercial purposes, including but not limited to sending information regarding various forms of hospitality, plans, and events, as well as distributing information through electronic means

Use as statistical information to the extent individuals are not identified for usage trend surveys,

Use for the management of Member information in each Member organization and services conducted

Use for the communication by letter, telephone or email in response to opinions received in

personal information concerning such Members, etc., the Hotel will respond in good faith to the reasonable and necessary extent upon confirming that the person making the request is the Members.

submission methods, methods for verifying the individual's identity, handling fees, and other related information), please contact Member Relations through the Hotel's website or the contact information

19.	Exclusion from Liability	17. Exclusion from Liability		
	(1) The Hotel shall not be liable if a natural disaster or other force majeure (any phenomenon that the Hotel cannot	(1) The Hotel shall not be liable if a natural disaster or oth		
	foresee, manage nor oppose, such as an earthquake, typhoon, flood damage, fire, war, civil war, epidemic or	cannot foresee, manage nor oppose, such as an earthqu		
	infectious disease, act of government or public agency, and is not attributable to the Hotel) or a system error or	epidemic or infectious disease, act of government or pu		
	network malfunction, etc., occurs and the Member is unable to use the service such as the benefits and addition of	occurs and the Member is unable to use the service such		
	Points under these Terms and Conditions or the Plaza THANKS Program as a result thereof.	Terms and Conditions or the "Plaza THANKS Program"		
	(2) In the event of clause (1), the Hotel will provide the service of adding the Points, etc. to such Member, only if the	(2) In the event of clause (1), the Hotel will provide the serv		
	use can be confirmed and identified.	if the use can be confirmed by presenting receipts, etc. a		
	(3) The Hotel shall not be liable for any and all damages incurred by the Member due to loss, theft or leakage of	(3) The Hotel shall not be liable for any damages incurred b		
	information of the Membership Card, or any act by a third party to pay with Points, redeem Points, view Point	with the Points, exchanges for the Points, access to the		
	balances and expiration dates, or otherwise check Member information, due to the intentional or negligent conduct	third parties that are attributable to the loss or theft of		
	of the Member, or any action taken by the Member that is not attributable to the Hotel.	of the Member.		
	(4) The Hotel shall not be liable whatsoever for any trouble arising between the Member and the tenants participating in	(4) The Hotel shall not be liable for any trouble arising betw		
	the Plaza THANKS Program or third parties when the Member uses such tenants.	the "Plaza THANKS Program" or third parties when the		
	(5) The Hotel shall not be liable for any and all damages (monetary damages, emotional distress and other loss) that	(5) The Hotel shall not be liable for any damages (monetary		
	arise due to the revisions etc. to these Terms and Conditions set forth in Article 18, changes to or termination of the	arise due to the revisions to this Terms and Conditions se		
	Plaza THANKS Program or otherwise incidentally thereto.	of the "Plaza THANKS Program" or otherwise incidenta		
20.	Governing Law and Court of Jurisdiction	18. Governing Law and Jurisdiction		
	(1) The interpretation and effect of these Terms and Conditions shall be governed by the laws of Japan.	(1) The interpretation and effect of this Terms and Conditio		
	(2) The Member and the Hotel agree that the Tokyo District Court will be the agreed court with exclusive jurisdiction of	(2) The Member and the Hotel agree that the Tokyo Distr		
	the first instance when a judicial dispute arises with respect to these Terms and Conditions.	jurisdiction of the first instance when a judicial dispute		
21.	Member Relations	19. Member Relations:		
	Shinjuku and Hachioji Membership Office	【Shinjuku, Hachioji】 Membership Office Keio Plaza Hotel Co., Ltd.		
	Keio Plaza Hotel Co., Ltd.			
	2-2-1 Nishi-shinjuku, Shinjuku-ku, Tokyo 160-8330			
	Tel. +81-3-5322-8020	2-2-1 Nishi-shinjuku, Shinjuku-ku, Tokyo 160-8330		
	Days of operation: Mondays to Fridays except Wednesday, weekends, national holidays and the New Year holidays	03-3344-0111		
	URL: www.keioplaza.com/	Open Mondays, Tuesdays, Thursdays, and Fridays, except		
		holidays.		
	Sapporo Membership Office	URL: www.keioplaza.com/		
	Keio Plaza Hotel Sapporo Co., Ltd.			
	2-1 North 5 West 7, Chuo-ku, Sapporo, Hokkaido 060-0005	[Sapporo]		
	Tel. +81-11-271-9260	Membership Office		
	Days of operation: Mondays to Fridays except Wednesday, weekends, national holidays and the New Year holidays	Keio Plaza Hotel Sapporo Co., Ltd.		
	URL: www.keioplaza-sapporo.co.jp/english/	2-1 North 5 West 7, Chuo-ku, Sapporo, Hokkaido 060-0005		
		011-271-0111 (*excluding Saturdays, Sundays, holidays and		
		URL: <u>www.keioplaza-sapporo.co.jp/english/</u>		
1.	Established: June 1, 1971	4. Established: June 1, 1971		
2.	Person in charge: Director of Marketing Strategy Department	5. Person in charge: Director of Marketing Strategy Departme		
3.	Revised: October 1, 2015	6. Revised: October 1, 2015		
	Revised: April 1, 2017	Revised: April 1, 2017		
	Revised: October 1, 2020	Revised: October 1, 2020		

ther force majeure (any phenomenon that the Hotel aquake, typhoon, flood damage, fire, war, civil war, public agency, and is not attributable to the Hotel) ach as the benefits and addition of Points under this n" as a result thereof.

rvice of adding the Points, etc. to such Member, only and the usage statement can be finalized.

d by the Member due to appropriation for payments e Points, and other acts concerning the Program by of the Membership Card or the intent or negligence

etween the Member and the tenants participating in he Member uses such tenants.

ary damages, emotional distress and other loss) that set forth in Article 16, etc., changes to or termination tally thereto.

tions shall be governed by the laws of Japan.

strict Court will be the agreed court with exclusive ce arises with respect to this Terms and Conditions.

ot for national holidays and the year-end/New Year

5 nd New Years' holiday)

ment

Replaced:	February 1, 2023	Replaced:	February 1, 2023
Revised:	December 1, 2023	Revised:	December 1, 2023
Revised:	August 1, 2024		

End of Terms and Conditions