

Executive Card Membership Terms and Conditions

Changes are underlined.

Before revision	After revision
<p>1 5 . Handling of Personal Information (omitted) (2)Use of personal information Personal information will be used within the scope of the following purposes of use: ( i )Use of customer information that is necessary according to the provisions of the laws and regulations; <u>( ii )Use for business guides such as sending newsletters of the Hotel and information of various forms of hospitality, plans and events;</u> ( iii)Use as statistical information to the extent individuals are not identified for usage trend surveys, new product development and customer satisfaction surveys; ( iv) Use for the management of Member information in each Member organization and services conducted for the Member; ( v ) Use for the communication by letter, telephone or email in response to opinions received in questionnaires, etc.;; ( vi) Use for communications for information and confirmations relating to transactions, etc., delivery of products, payment and settlement of prices, and other related matters; ( vii) Responses to inquiries and requests, etc.; and ( viii) Other uses concerning the general provision of the Hotel's services. (omitted) (4) Disclosure, Revision, Discontinuation of Use of Personal Information (omitted) ii <u>Please contact Member Relations, which is provided in Article 19, for details with respect to procedures concerning requests for disclosure, etc. (required documents, reception method, method of confirming the Members, etc., handling fees, etc.).</u></p>	<p>1 5 . Handling of Personal Information (omitted) (2) Use of personal information Personal information will be used within the scope of the following purposes of use: ( i )Use of customer information that is necessary according to the provisions of the laws and regulations; ( ii ) <u>Use for commercial purposes, including but not limited to sending information regarding various forms of hospitality, plans, and events, as well as distributing information through electronic means such as email;</u> ( iii)Use as statistical information to the extent individuals are not identified for usage trend surveys, new product development and customer satisfaction surveys; ( iv) Use for the management of Member information in each Member organization and services conducted for the Member; ( v ) Use for the communication by letter, telephone or email in response to opinions received in questionnaires, etc.;; ( vi) Use for communications for information and confirmations relating to transactions, etc., delivery of products, payment and settlement of prices, and other related matters; ( vii) Responses to inquiries and requests, etc.; and ( viii) Other uses concerning the general provision of the Hotel's services. (omitted) (4) Disclosure, Revision, Discontinuation of Use of Personal Information (omitted) ii <u>For details regarding procedures related to requests for disclosure (including required documents, submission methods, methods for verifying the individual's identity, handling fees, and other related information), please contact Member Relations through the Hotel's website or the contact information provided in Article 19.</u></p>
<p>1 9 . Member Relations: 【Shinjuku, Hachioji】 Membership Office Keio Plaza Hotel Co., Ltd. 2-2-1 Nishi-shinjuku, Shinjuku-ku, Tokyo 160-8330 03-3344-0111 <u>(*excluding Saturdays, Sundays, holidays and New Years' holiday)</u> URL: <a href="http://www.keioplaza.com/">www.keioplaza.com/</a> (omitted)</p>	<p>1 9 . Member Relations 【Shinjuku, Hachioji】 Membership Office Keio Plaza Hotel Co., Ltd. 2-2-1 Nishi-shinjuku, Shinjuku-ku, Tokyo 160-8330 03-3344-0111 <u>Open Mondays, Tuesdays, Thursdays, and Fridays, except for national holidays and the year-end/New Year holidays.</u> Website: <a href="http://www.keioplaza.com/">www.keioplaza.com/</a> (omitted)</p>

End of Terms and Conditions