## Ring in the New Year the authentic way

### Try traditional osechi dishes this holiday season

New Year is the most important holiday in the Japanese calendar. We want to give visitors and guests to the hotel the chance to ring in 2020 the authentic way with osechi, an assortment of traditional New Year foods, each with their own meaning of promise and good fortune for the year ahead. Osechi is served in beautiful jubako tiered boxes, with each item laid out in colorful and artistic arrangements.





### ΟΝΙΥ ΔΤ ΚΕΙΟ ΡΙ Δ.7.Δ An important part of our hospitality The story behind our windows

Keio Plaza Hotel Tokyo, built in 1971 in central Tokyo, was Japan's first skyscraper hotel. At the time, the view from the windows of the hotel's observation deck on the 47th floor was a big draw for guests and visitors alike. Many people were curious to see what Tokyo looked like from 170 meters meters above ground, guests can above ground, and it's said the line of people waiting to get in stretched all the way to Shinjuku station. It is estimated that more than one million people visited the hotel in its first six months.

GUARANTEEING

BEST

RATE

Wide and tall, the windows were designed under our "one room, one sun" concept to ensure that each room basks in bright sunlight. This concept continues to be cherished today and has been extended to our lounges. From our Sky Lounge, Aurora, 160 enjoy the dynamic panoramic view overlooking Tokyo. Both morning and night, you can watch in wonder at the ever-changing scenery of the cityscape, together with our gourmet meals and delectable cocktails.

For more details about how to take advantage of our best rate guarantee on rooms, visit: www.keioplaza.com/member/bestrate/ shinjuku/index.html

#### **Special advantages** exclusive for Executive Card members

The Keio Plaza Hotel Tokyo offers special room rates for members.



\* Executive Prime \$ Executive Bloom

Executive Royal

### Member rate advantages

#### Best rate guarantee

- Late checkouts upon request (Prime: until 1:00 p.m. / Royal: until 3:00p.m.)
- Free use of the fitness room, and Sky Pool (summer only)
- Special "Pillow Menu" available upon request
- Fruit plate service for stays longer than seven nights
- Free parking
- Extra fees for the Express laundry service will be waived (for Royal members only)

Please visit our "Executive Card" membership webpage: www.keioplaza.com/member/

Keio Plaza Hotel Family Keio Plaza Hotel Tama | Keio Plaza Hotel Hachioji | Keio Plaza Hotel Sapporo



Enjoy the exquisite seasonal flavors of Hokkaido, At ¥6.500, the Chef's Special Course - featuring sushi and sashimi — is not to be nissed at Keio Plaza Hotel Sapporo.

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# NO BARRIER **TO COMFORT**

### PLUS

- Our best shots
- Ring in the New Year the authentic way
- An important part of our hospitality

DECEMBER 2019 / JANUARY 2020

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# A legacy of accessibility

## Keio Plaza Hotel Tokyo is a pioneer of universal design in Japan

Since Keio Plaza Hotel Tokyo created its first wheelchair accessible rooms in 1988, we have been a pioneer in the field for the hotel industry. We continually strive to innovate and improve on the barrier-free accommodations and facilities we provide our physically challenged guests.

For example, in 2002, we opened our first "universal design" rooms that were not only wheelchair accessible but were equipped with features to support the blind and those with hearing difficulties. In 2003, we built a universal design public restroom on the second floor of the main tower. In 2004, we introduced a magnetic loop system in our banquet rooms to ensure those using hearing aids could hear everything that happens at events. And in 2007, we opened a toilet facility for assistance dogs (which have been certified under Japan's Act on Assistance Dogs for Persons with Physical Disabilities) — a feature exclusive to our hotel.

Our Bird's Eye Project, which we began in 2002, has encouraged more than 300 employees to come up with ideas to broaden the offering of our universal design facilities and services, and has helped to spearhead their implementation. Starting in 2013, we have given Universal Manner Certification training to our staff and, as of October 31, 284 staff members have been certified.

For more than three decades, we have made it our priority to ensure that everyone who comes to stay in our hotel – without exception – is comfortable.



hrooms are fitted with amenities for those with disabilities.



Door handles, key readers, and intercoms are at a suitable height for those in wheelchairs, and room number plates are 3D with finger-friendly surfaces for blind guests.

## Rooms for anyone

### What our universal design rooms offer

Since being renovated last year, our ten universal design deluxe twin rooms now have a host of helpful features, such as an electric adjustable bed, heightadjustable wardrobe hanger bars, and a powered armchair.

We also added three new luxury-type universal design rooms: two luxury deluxe rooms and one junior suite. Features unique to the luxury deluxe twin rooms include more space between beds, wider doorways, wider sloped passageways to the bathroom, and a basin room separate from the toilet and bath room. The junior suite twin room boasts a bathing space for wheelchair users, equipment for ostomates, and separate toilet, bath and basin spaces.

In addition to being the perfect place to stay for those with physical disabilities, our universal design rooms are also ideal for other guests. Seniors will appreciate the handrails on the walls that allow them to safely and confidently navigate the room, as well as the slip resistant bathroom tiles. The spaciousness of these rooms means that they are also excellent for families.

men's 110m hurdles

## Universally recognized

### Keio Plaza Hotel Tokyo receives the Good Practice Company Award

Our work to make the hotel accessible for those visiting the city of Tokyo has resulted in the Tokyo Metropolitan Government named Keio Plaza Hotel Tokyo a Good Practice Company as part of its Barrier Free Spirit Campaign in 2018. It was also given the Sustainability Award at the Universal Manner Award Ceremony in 2017. We are proud of these awards, as they reflect our dedication to making sure that everyone who visits us feels welcome.



## Our best shots

### The sixth annual sports photo exhibiton

With the success of the rugby tournament this fall, Japan gave the globe a preview of what it can expect next year when the country will host the world's greatest sporting tournament. Keio Plaza Hotel Tokyo is also giving quests and visitors a sneak peak of the excitement to come in the summer. From January 15 to March 16, Keio Plaza Hotel Tokyo will be holding its sixth annual sports photo exhibition, called "The Power of Athletes on the World Stage", Around 40 photos will be on display, focusing on some of the extraordinary sportsmen and women who will be representing Japan in 2020.

Another highlight of this year's exhibition will be images of the heroes and heroines who will be representing Japan as para-athletes next year. In light of our long history of promoting accessibility and comfort for all at Keio Plaza Hotel Tokyo, we are thrilled to be including dynamic shots of these inspiring athletes.

The Mainichi Newspapers Co., Ltd. and The Sports Nippon Newspapers Co., Ltd. are co-hosting the exhibition with Keio Plaza Hotel Tokyo, and it is co-sponsored by Aioi Nissay Dowa Insurance Co., Ltd. and ITO EN, Ltd.



2019 World Athletics Championships, men's 110m hurdles

